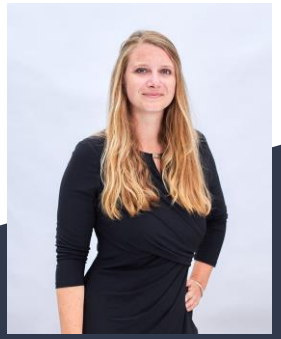
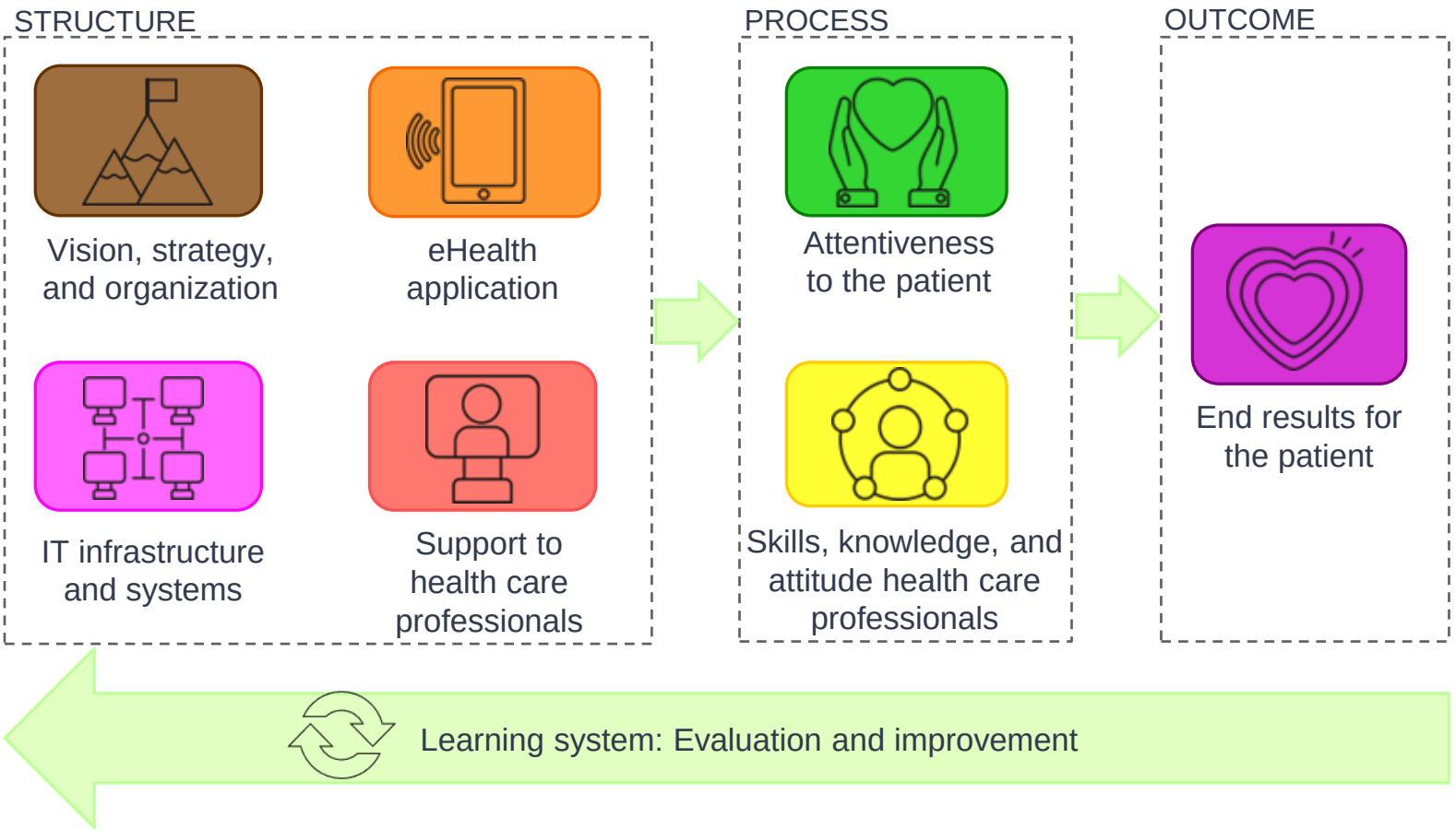
Implementation of eHealth in daily practice; Evaluate and learn!

Dr. Rosian Tossaint,
founder HHQA and
manager innovation

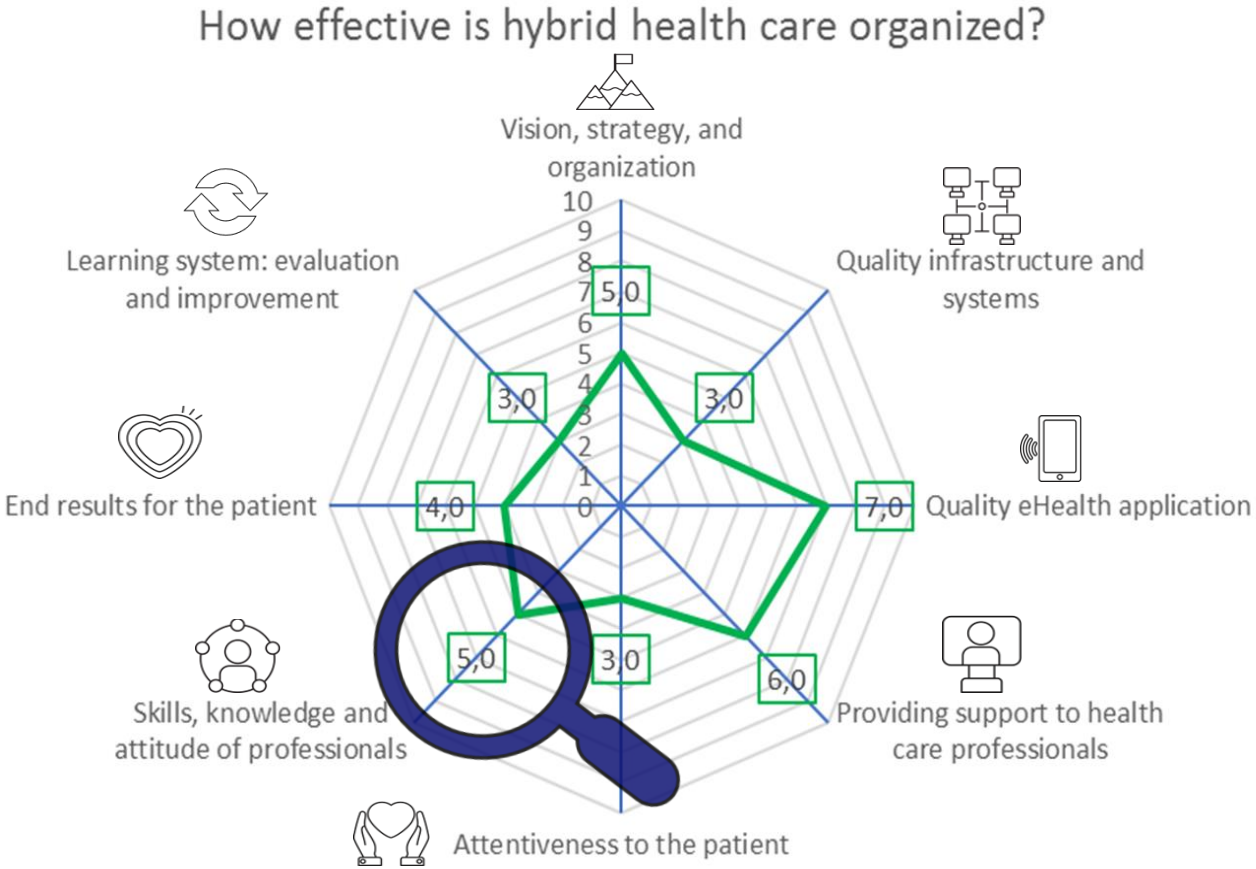


Kyma Schnoor,
PhD candidate and
project manager

Hybrid Health Care Quality Assessment (HHQA)

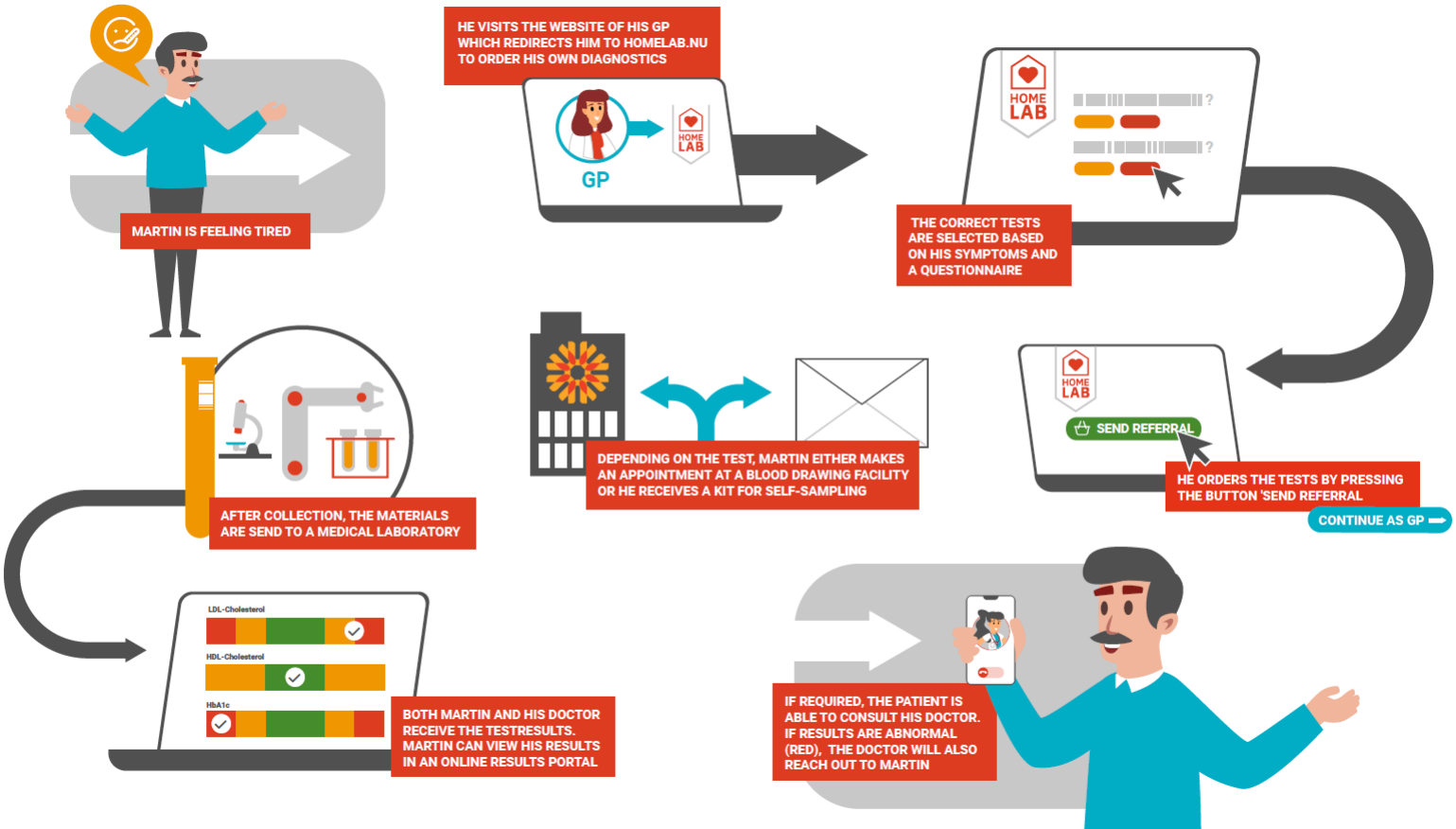


Example results HHQA assessment



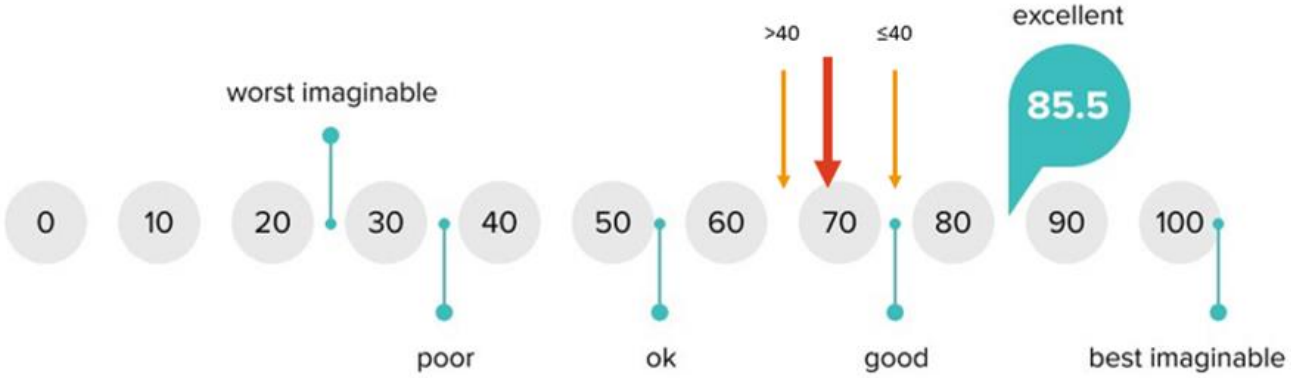
Same language, different meaning

Homelab

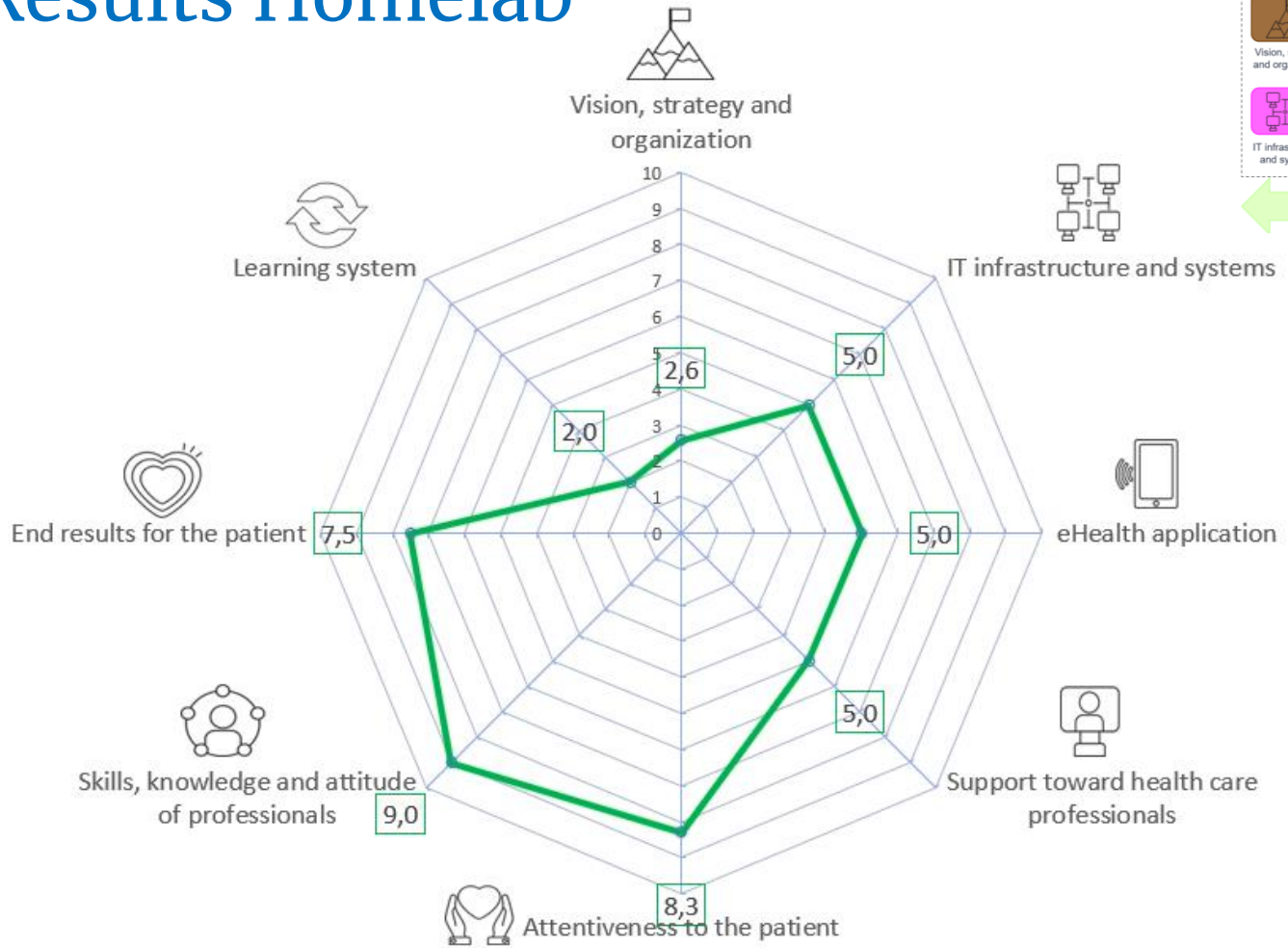

MARTIN IS FEELING TIRED
HE VISITS THE WEBSITE OF HIS GP WHICH REDIRECTS HIM TO HOMELAB.NU TO ORDER HIS OWN DIAGNOSTICS
GP
HOME LAB
THE CORRECT TESTS ARE SELECTED BASED ON HIS SYMPTOMS AND A QUESTIONNAIRE
SEND REFERRAL
HE ORDERS THE TESTS BY PRESSING THE BUTTON 'SEND REFERRAL
CONTINUE AS GP
DEPENDING ON THE TEST, MARTIN EITHER MAKES AN APPOINTMENT AT A BLOOD DRAWING FACILITY OR HE RECEIVES A KIT FOR SELF-SAMPLING
AFTER COLLECTION, THE MATERIALS ARE SEND TO A MEDICAL LABORATORY
LDL-Cholesterol
HDL-Cholesterol
HbA1c
BOTH MARTIN AND HIS DOCTOR RECEIVE THE TESTRESULTS. MARTIN CAN VIEW HIS RESULTS IN AN ONLINE RESULTS PORTAL
IF REQUIRED, THE PATIENT IS ABLE TO CONSULT HIS DOCTOR. IF RESULTS ARE ABNORMAL (RED), THE DOCTOR WILL ALSO REACH OUT TO MARTIN

Homelab – pilot study

System Usability Score



Results Homelab



Learn and improve

START WITH A PLAN
WITH ALL STAKEHOLDERS

SAME VISION

FOCUS ON ALL CLUSTERS

KEEP EACH OTHER
UPDATED

JOINT PLAN

What's your case?

Thank you for your attention

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